

The Health Care Delivery System



Definition

A health care delivery system involves an organization of people, institutions and resources to provide health care services to meet the needs of a population.

Components of the HCS

1. **The patient (consumer)**
2. **Professional care providers: doctor, nurse, etc.**
3. **Organization: hospital, clinic**
4. **Economic environment: regulatory bodies, Insurance, etc.**

Methods of Healthcare Delivery

- **Managed Care System: a system organized to manage cost, utilization and quality.**
- **Case Management: a collaborative process of care to meet the patient's health care needs. The case managers are nurses.**
- **Primary Healthcare: provides universal health care that is accessible to individuals, families and the community.**

Levels of Healthcare

1 PRIMARY CARE

1. First level of contact
2. Promotive + Preventive care Clinics, etc.
3. Involves disease prevention, counseling, education,

2 SECONDARY

1. Curative services
2. Diagnosis and treatment of patients
3. Hospitals, emergency
4. department etc.

3 TERTIARY

1. Higher level of care
2. Specialized care + speciality units
3. ICU, cancer treatment, cardiac surgery, etc.



Type of Healthcare Settings

1. Hospitals
2. Ambulatory care centers
3. Home health
4. Primary care centers: offices
5. Schools
6. Daycare centers
7. Mental health centers
8. Rehabilitation centers
9. Hospice
10. Occupational health
11. Assisted-living



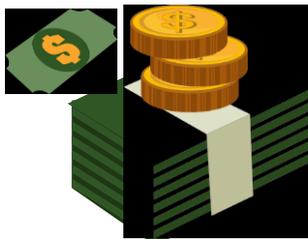
INTERPROFESSIONAL CARE

Interprofessional/ interdisciplinary care involves the collaboration among healthcare professionals to provide patient-centered care



Finance and Healthcare

1. Medicare: federal health insurance. Coverage: >65 years and younger people with disability.
2. Medicaid: federal and state program for people with low income
3. Private Insurance



Current Trends and Issues in Healthcare

1. Nursing shortage
 2. Healthcare cost
 3. Globalization
 4. Technology
 5. Complexity of patient care
 6. Increase of chronic illness
 7. Increase of the elderly population
 8. Changing demographics
 9. Political influence
- Increasing diversity

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